



2003
WARRANTY INFORMATION BOOKLET
FOR CANADIAN MODELS

AN IMPORTANT MESSAGE TO OWNERS

NISSAN'S SATISFACTION ADVANTAGE

The NISSAN Satisfaction Advantage brings real benefits to you as a NISSAN owner. We begin by offering a full line of quality products, from our flagship Maxima to the dependable Sentra, and a wide range of vehicles in between. In addition to our No-Nonsense Warranty – one of the most comprehensive full-line warranties in the business – we were the first company in Canada to offer an Information Centre and Roadside Assistance across the full model line-up. One toll-free call to 1-800-387-0122 puts you in touch with bilingual representatives who will be happy to help you in any way they can. Our 3-year Premium Roadside Assistance program, which includes trip planning, means that help is just a phone call away, even if you've simply locked the keys in

your car. Just a few examples of our comprehensive efforts to make sure you feel good about your choice.

WARRANTY INFORMATION

This booklet contains important information on the NISSAN New Vehicle Warranty applicable to your vehicle. The Owner's Manual supplied with your NISSAN contains valuable information on the proper operation and maintenance required to protect your vehicle and maintain warranty coverage.

Please take the time to become familiar with both publications and keep them in your vehicle at all times.

For more information:

Visit our Web Site at www.nissancanada.com

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- **ROADSIDE ASSISTANCE SERVICES**
- **ACCIDENT HELP LINE**

- **MECHANICAL BREAKDOWN**
- **CUSTOMER ENQUIRIES**

This brochure is printed on recycled paper. NISSAN encourages you to recycle it in turn; let's work together to protect the environment.



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ROADSIDE ASSISTANCE PROGRAM

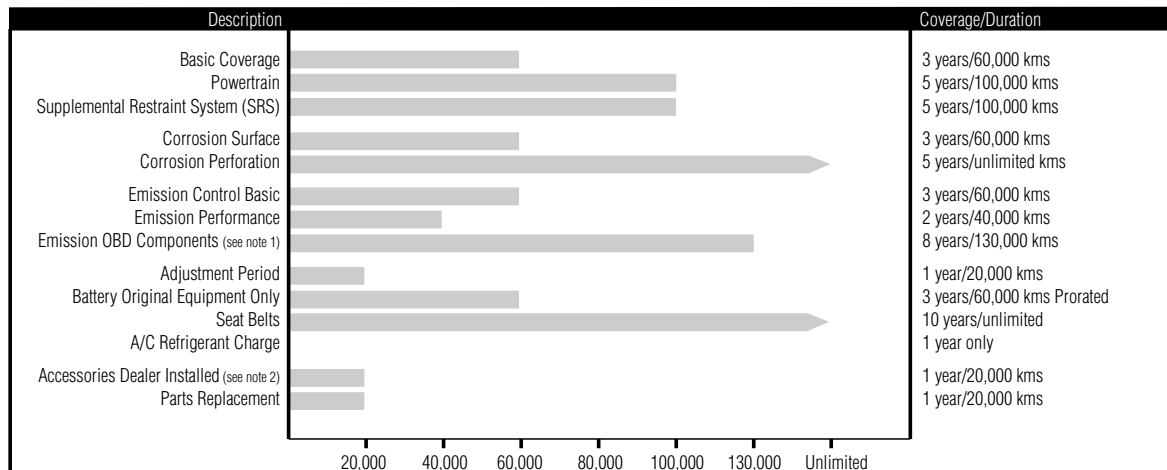
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2003 NEW VEHICLE LIMITED WARRANTY AT A GLANCE

WHAT IS COVERED AND FOR HOW LONG

NISSAN CANADA INC., 5290 Orbitor Drive, Mississauga, Ontario L4W 4Z5, warrants that any part or component of each new NISSAN vehicle as supplied by NISSAN found to be defective in materials or workmanship, will be repaired by an authorized NISSAN dealer for the warranty periods and on the conditions described herein.

2003 NEW VEHICLE LIMITED WARRANTY COVERAGE



Notes:

- 1) for specific components only refer to page 8.
- 2) for specific details refer to Genuine NISSAN Accessories on page 14.

THINGS YOU SHOULD KNOW ABOUT THE NEW VEHICLE LIMITED WARRANTY

WARRANTY START DATE AND APPLICABILITY

Nissan Canada Inc., (NISSAN) is the warrantor of your 2003 Nissan vehicle. The warranty period begins on the date the vehicle is delivered to the first purchaser other than a Canadian Nissan dealer (Buyer) or the date it is put into service, whichever is earlier. This warranty applies to NISSAN vehicles distributed by NISSAN, and registered in Canada and normally operated in Canada or the Continental United States of American (referred to as the Continental U.S.). This warranty is generally transferable to subsequent owners of the vehicle at any time ownership of the vehicle is transferred, without any action on your part, except that this warranty is not transferable but is instead void if ownership of the vehicle is transferred and the vehicle is registered outside of Canada during the first six months after delivery to the first Buyer. Please note that a vehicle first registered and normally operated in Canada can be: (1) transferred within six months after delivery to the first Buyer for continued registration and use in Canada, or (2) registered in the United States within six months of delivery to the first Buyer as long as that buyer does not transfer the ownership of the vehicle within those six months.

You must take your NISSAN vehicle to an authorized NISSAN Dealer in Canada or the Continental U.S. during regular business hours in order to obtain warranty service.

What NISSAN Will Do

Repairs due to warrantable defects in parts or workmanship will be performed at no charge for parts/and or labour to the customer, except for Tires and Batteries on which a prorated charge may apply. Nissan Canada Inc., will repair or at it's option replace the failed component with new or authorized remanufactured part(s).

Notes

The written warranties are the only express warranties provided by Nissan and NISSAN does not authorize any person to create or assume for it any other warranty obligation or liability in connection with this vehicle. Any implied warranty of merchantability or fitness for a particular purpose shall be limited to the duration of the warranty covering defects in vehicle components other than perforation from corrosion.

What You Must Do

You are responsible for properly maintaining your vehicle, depending upon your driving conditions as outlined in the Service and Maintenance Guide and Section 7 Appearance and Care in the Owners Manual.

Design Change

NISSAN reserves the right to make changes in design or specifications of any NISSAN vehicle or any part at any time, without notice and without incurring any obligation to make or install similar changes on vehicles and/or parts previously purchased.

THINGS YOU SHOULD KNOW ABOUT THE NEW VEHICLE LIMITED WARRANTY (CONT'D)

Warranty Service for Canadian Consumers while touring outside of Canada

While touring a foreign country with your vehicle and a problem occurs, the NISSAN distributor or dealer **should** provide repairs under the warranty stipulated in this warranty information booklet.

Note:

Complaints related to the failure to comply with proper use of the vehicle as described in the applicable Owner's Manual (including lack of availability or use of proper fuel and fluids), or the vehicle's lack of compliance with local regulations or environmental requirements of any country (other than Canada, U.S. or the listed U.S. territories) are **not** covered by the warranty.

Warranty Service for relocated Canadian Consumers *

Subject to the transferability provisions described on the previous page, in the event a vehicle is distributed by NISSAN Canada, Inc., to which this warranty applies is relocated and registered in the Continental U.S. or Hawaii, Guam, Puerto Rico, Virgin Islands, Saipan or American Samoa, the warranty coverage which applies is that of the new country.

***IN THE EVENT A CONSUMER RELOCATES TO A COUNTRY OTHER THAN THOSE LISTED ABOVE, THE WARRANTY COVERAGE WILL EXPIRE.**

MAINTENANCE AND RECORDS (Owner's or Lessee Expense)

You are responsible for properly maintaining your vehicle, depending upon your driving conditions, as outlined in the Service and Maintenance Guide and in Section 7 Appearance and Care in the Owners Manual.

You are responsible for any parts and labour costs incurred in connection with required or recommended maintenance services.

Receipts covering the performance of regular as well as the recommended maintenance must be kept in the event questions arise concerning maintenance. The receipts or a copy of them must be transferred to subsequent owners.

NISSAN CUSTOMER ASSISTANCE

If You Have Questions

Both NISSAN and your NISSAN dealer are dedicated to serving all your motoring needs. Complete satisfaction with your vehicle and your NISSAN dealer are our primary concern. Your NISSAN dealer is always available to assist you with your automobile service requirements.

If, however, a problem arises that you feel has not been handled satisfactorily through normal channels, may we suggest you take the following steps:

STEP 1. (AT THE DEALERSHIP) Request a review of your concerns with the appropriate Department Manager. We suggest it is best to request an appointment for this review, so that your concerns receive full attention. In some cases, it is helpful to send the Department Manager, the General Manager, or the Dealer Principal Owner a letter outlining your concerns and requesting a reply. The Department Manager, the General Manager or Dealer Principal Owner is able to involve a representative of NISSAN if he/she feels it is necessary.

STEP 2. If you feel your concern was not fully addressed or you did not understand the explanations given for your questions, phone the NISSAN INFORMATION CENTRE (toll free) at 1-800-387-0122, Fax to 905-629-6363 or write:

NISSAN CANADA INC.
Information Centre
5290 Orbitor Drive
Mississauga, Ontario L4W 4Z5

For efficient handling of your concern, please provide the following information if phoning or writing us.

- Your name, address and telephone number (and name the vehicle is registered to if different than yours)
- Vehicle Identification Number (17 digits long)
- Date of purchase and where purchased from
- Current odometer reading
- The nature of your concern
- Name of Nissan dealer you are currently dealing with, where Step 1 review took place
- **The name of the Department Manager, General Manager, or Dealer Principal Owner who reviewed your concern, and outcome of that review.**

NISSAN CUSTOMER ASSISTANCE (CONT'D)

NISSAN CUSTOMER ARBITRATION PLAN

We are determined to ensure that the 2-Step Customer Assistance procedure is successful in satisfying most customers. However, in the event that a problem has not been resolved to your satisfaction with this procedure, we offer an independent, free-of-charge national mediation/ arbitration program. We are committed to binding arbitration in cases of factory-related customer complaints involving current model year and 4 previous model year vehicles.

The program is initiated by the customer requesting arbitration (after the 2-Step Customer Assistance procedure has been followed). The facts of the case will be reviewed and an informal hearing before an arbitrator may be held. The decision of the arbitrator is binding on both parties.

For information on the independent Customer Arbitration Plan in your area call toll-free **1-800-387-0122**.

NEW VEHICLE LIMITED WARRANTY

BASIC WARRANTY

Your new NISSAN vehicle is covered by the Basic Warranty for the duration of 36 months or 60,000 kilometres (whichever comes first).

For additional information, refer to the “Limitations” and “What is Not Covered” sections on pages 11, 12 and 13.

POWER TRAIN WARRANTY

The duration of POWER TRAIN Warranty is 60 months or 100,000 kilometres (whichever comes first).

WHAT IS COVERED

Engine

Cylinder heads and block and all internal parts, rocker covers oil pan, valve train and front cover, timing chain and tensioner, oil pump, water pump, and fuel pump, fuel injectors, intake and exhaust manifolds, supercharger, flywheel, seals and gaskets.

Transmission and Trans-axle

Case and all internal parts, torque converter and converter housing, automatic transmission control module, transfer case and all internal parts, seals and gaskets, clutch cover and housing and electronic transmission controls.

Drive train

Driveshafts, final drive housing and all internal parts, propeller shafts, universal joints, bearings, seals and gaskets.

For additional information, refer to the “Limitations” and “What is Not Covered” sections on pages 11, 12 and 13.

SUPPLEMENTAL RESTRAINT SYSTEM (SRS)

The duration of SUPPLEMENTAL RESTRAINT SYSTEM (SRS) Warranty is 60 months or 100,000 kilometres (whichever comes first).

Restraint system: Air bags and related electronic control systems

For additional information, refer to the “Limitations” and “What is Not Covered” sections on pages 11, 12 and 13.

NEW VEHICLE LIMITED WARRANTY (CONT'D)

CORROSION WARRANTY

Surface Corrosion

Surface corrosion of any body sheet metal is covered by the 36 months/60,000 kilometres Basic Warranty. Surface corrosion means corrosion affecting any readily visible surface area of any component of the vehicle body, but not including the vehicle underbody.

For additional information, refer to the "Limitations" and "What is Not Covered" sections on pages 11, 12 and 13.

Perforation from Corrosion

Original equipment vehicle body sheet metal components are warranted to be free of "Perforation from Corrosion", defined as rust through, from the inner surface to the outer surface, resulting in a hole. The duration of this warranty is 60 months, unlimited kilometres from the warranty start date *. For additional information, refer to the "Limitations" and "What is Not Covered" section on pages 11, 12 and 13.

* See page 3 "Warranty Start Date and Applicability"

EMISSION CONTROL SYSTEM WARRANTY

The emission control system components are covered for 3 years or 60,000 kilometres, (whichever comes first). All OBD II components listed with an(*) are covered for 8 years or 130,000 kilometres, whichever comes first.

These emission warranties do not cover incidental or consequential damages such as loss of the use of the vehicle, inconvenience or commercial loss.

For additional information, refer to the "Limitations" and "What is Not Covered" sections on pages 11, 12 and 13.

What Is Covered

NISSAN warrants that the emission control system on your vehicle was designed and manufactured to conform at the time of manufacture with all applicable federal emission standards. This warranty covers any repairs needed to correct the defects in materials or workmanship which would cause your vehicle not to meet these standards. Primary components covered, but not all, are listed on the next page under the Emission Control System "Warranty Parts List".

For additional information, refer to the "Limitations" and "What is Not Covered" sections on pages 11, 12 and 13.

NEW VEHICLE LIMITED WARRANTY (CONT'D)

Emission Control System Warranty Parts List

- Fuel Injection system
- * Engine control module/onboard diagnostic device
- Oxygen sensor(s)
- Mass air flow sensor
- Intake manifold
- Throttle body
- * Catalytic Converter
- Exhaust Manifold
- Exhaust tube from manifold to Catalytic Converter
- Distributor or camshaft position sensor(s)
- Crankshaft position sensor(s)
- Spark plugs, ignition coil(s) and wires
- Evaporative emission control system
- Fuel filler neck restrictor and check valve
- Fuel tank and filler cap
- Positive crankcase ventilation system
- Idle air control system
- Exhaust gas recirculation (EGR) control system
- Hoses, clamps, fittings tubing sealing gaskets or devises and mounting hardware used in above systems
- Vacuum and temperature sensitive valves and switches used in above systems
- Electronic sensors and controls used in above systems
- Supercharger
- Ignition Control Module
- Pulsed secondary air injection system and valves

Note: *Also covered by OBD II Emission Warranty

For additional information, refer to the "Limitations" and "What is Not Covered" sections on pages 11,12 and 13.

EMISSION PERFORMANCE WARRANTY

When Does this Warranty Apply

The Emission Performance Warranty applies to your 2003 NISSAN vehicle ONLY if both of the following occur:

- 1) The vehicle fails to meet applicable emissions standards as judged by a provincially approved test centre.
- 2) This failure results or will result in some penalty to you, such as a monetary fine or denial of the right to use your vehicle under local or provincial law.

For example, if your province requires a yearly emissions test prior to vehicle license renewal, this warranty applies to your vehicle. *In areas where there is no approved emissions test program, this warranty does not apply.*

What Is Covered And For How Long Under The Performance Warranty

NISSAN warrants that it will remedy any non-conformity in your vehicle which causes it to fail an approved emissions test for 24 months or 40,000 kms, whichever comes first. This warranty begins on the date the vehicle is delivered to the first retail buyer or the date it is first put

NEW VEHICLE LIMITED WARRANTY (CONT'D)

into service, whichever is earlier.

For additional information, refer to the "Limitations" and "What is Not Covered" sections on pages 11,12 and 13.

Other Warranty Terms

RECOMMENDATION FOR MAINTENANCE SERVICE AND REPLACEMENT PARTS.

To assure best results and to maintain the original quality built into the emission control system, it is recommended that only genuine NISSAN parts be used when servicing or repairing the system.

The use of replacement parts which are inferior to genuine NISSAN parts may reduce the effectiveness of the emission control system.

Maintenance, replacement or repair of the emission control devices and system may be performed by any automotive repair establishment or individual using any automotive part which has been certified in accordance with federal requirements.

However, warranty service must be performed by an authorized NISSAN dealer.

The emission standards may be satisfied by having the vehicle inspected periodically and by following the requirements outlined in the Emission

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Control System Maintenance Schedule in your Owner's Manual.

SEAT BELT WARRANTY

What is Covered and for How Long?

This warranty covers any seat belt or related component supplied on NISSAN vehicles that fails to function properly during normal use with ten (10) years of the date the vehicle is delivered to the first retail buyer or buyer or placed in to service (whichever is earlier). Warranty repairs are free of charge for parts and labour.

- Colour fading, spotting or other cosmetic imperfections of the belt are not covered when the belt is otherwise functioning properly.
- Air bags and related electronic control systems are covered for the duration of the Supplemental Restraint Coverage ONLY.

TOWING

If your vehicle becomes inoperative due to a part failure under warranty, towing service is covered, when necessary, to the nearest authorized NISSAN dealer.

LIMITATIONS TO YOUR NEW VEHICLE LIMITED WARRANTY

LIMITATIONS

ADJUSTMENTS

During the first 12 months or 20,000 kms (whichever comes first) of the Basic Warranty, all required service adjustments that are refinements in original factory fit, alignment or performance, as required in normal use, will be performed by a NISSAN dealer at no charge. After this period they are considered to be maintenance services. The term "adjustments" as used in this warranty refers to labour-intensive repairs which are not usually associated with the replacement of parts, such as but not limited to: front end alignment, wheel balancing, headlight aiming, body panel/door/ hood adjustments, drive belt adjustments, squeaks /rattles, wind noise, lubrication of locks and hinges and tightening of clamps and hardware.

LIGHT BULBS

All bulbs are covered for 1 year/20,000 kilometres only (whichever comes first), except for xenon bulbs which are covered for the duration of the basic warranty coverage.

FLOOR MATS

All floor mats are covered for 1 year/20,000 kilometres only (whichever comes first).

EXTERIOR and SOFT TRIM COMPONENTS

The exterior hard and soft trim components (such as, but not limited to:

mouldings, grilles, emblems, striping, bright metal, alloy/chrome wheels and soft trim parts) that are subject to deterioration as a result of corrosion or environmental conditions are covered for a period of 12 months or 20,000 kilometres (whichever comes first).

ORIGINAL EQUIPMENT BATTERY COVERAGE

The Warranty period is 36 months or 60,000 kilometres (whichever comes first).

A defective original equipment battery which is unserviceable within the first 12 months will be replaced free of charge. After 12 months but within 36 months, you will pay a prorated amount of the replacement battery's retail price. NISSAN will pay the rest, including labour to remove and replace the defective battery.

AIR CONDITIONER REFRIGERANT

Genuine NISSAN factory or dealer installed air conditioners are warranted for the Basic Coverage period of 36 months or 60,000 kilometres. (whichever comes first). However, air conditioner refrigerant is only covered for 12 months, unless done as a part of a warranty repair.

TIRE LIMITED WARRANTY

Original equipment tires are covered by the tire manufacturer's warranty.

LIMITATIONS TO YOUR NEW VEHICLE LIMITED WARRANTY (CONT'D)

Contact your NISSAN dealer for details and or Warranty Service assistance.

RUST/ PERFORATION and SURFACE CORROSION WARRANTIES

The exterior hard and soft trim components (such as, but not limited to: mouldings, grilles, emblems, striping, bright metal, alloy/chrome wheels and soft trim parts) that are subject to deterioration as a result of corrosion or environmental conditions are covered for a period of 12 months or 20,000 kilometres (whichever comes first).

NEW VEHICLE LIMITED WARRANTY

WHAT IS NOT COVERED:

- **Any repairs required due to a lack of required maintenance as per the Maintenance Schedules in the Service and Maintenance Guide.**
- **Maintenance Service Expense.**
- **Any repairs required as a result of a collision, accident, neglect, racing, fire or misuse.**
- **Any repairs required as a result of modifications to the vehicle to accept non Nissan approved parts or accessories.**
- **Any repairs required as a result of any modification made to the emission control system including if it has been rendered inoperative.**
- **Any repairs to a vehicle in which the odometer has been altered, tampered with, or changed so that the vehicle kilometrage cannot be readily ascertained.**

- **Deterioration due to wear or exposure.**
- **Vehicles that have been declared a total loss or deemed to be written off or sold for salvage purposes due to theft or accidents.**
- **Damage to paint, glass, and other exterior items due to road hazards.**
- **Resurfacing/replacing brake rotors/drums due to corrosion, brake squeal, scoring or warping due to overheating.**
- **Glass breakage, unless resulting from defects in material or workmanship.**
- **Failures resulting from the use of improper or contaminated fuel, fluids or lubricants.**
- **Use of parts not equivalent in quality or design to NISSAN supplied parts.**
- **Use of vehicle in races, rallies or other competitive events.**
- **Handling and operation of the vehicle contrary to the instructions in the Owner's Manual.**
- **Overloading of the vehicle exceeding Gross Vehicle Weight (GVW) limits.**
- **Failures/damage as a result of exceeding the towing capacity of the vehicle.**
- **Chemical fallout, tree sap, salt, sand, hail or other environmental conditions, such as acid rain.**

LIMITATIONS TO YOUR NEW VEHICLE LIMITED WARRANTY (CONT'D)

- **The following items are covered under warranty if replacement is required due to a warrantable defect. They are not covered if replacement is required due to wear and tear or as part of regular required maintenance:**

- **Brake pads/shoes**
- **Clutch components**
- **Ignition caps/rotor/wires**
- **All belts**
- **All filters**
- **Brake rotors/drums**
- **Wiper blades**
- **Spark plugs**
- **All lubricants and fluids.**

However, the above mentioned items are covered ONLY if they are rendered unusable due to a failure of a covered component.

RUST/PERFORATION AND SURFACE CORROSION WARRANTIES

DOES NOT COVER:

- Body panel rust caused by lack of maintenance, abuse, or accident

- Rust where paint has been damaged by stone chipping or debris from the road.
- Rust caused by environmental fallout, or, hail, tree sap, salt or submersion in water, sand or mud.

EXTRA EXPENSES

This warranty does not cover incidental or consequential damages such as:

- Loss of use of vehicle
- Replacement/rental car/loaner
- Inconvenience/loss of wages
- Commercial loss

OTHER WARRANTY TERMS AND PROVINCIAL LEGISLATION

Any implied warranty of merchantability or fitness for a particular purpose shall be limited to the duration of the warranty covering defects in vehicle components other than perforation from corrosion.

You may have other rights arising from provincial legislation, which will vary from province to province. Such applicable provincial legislation may not allow limitations on the length of an implied warranty or the exclusion of incidental or consequential damages. Therefore, some of the above limitations or exclusions may not apply to you.

GENUINE NISSAN ACCESSORIES

THE WARRANTY OBLIGATIONS ARE DEPENDENT UPON THE USE OF GENUINE NISSAN-APPROVED ACCESSORIES ONLY.

What is Covered and for How Long

The warranty duration for all NISSAN genuine accessories is 12 months/20,000 kilometres from the date of purchase, whichever comes first, except for Air Conditioning, spoilers and audio systems which are covered for the duration of Basic Warranty.

For additional information, refer to the “Limitations” and “What is Not Covered” sections on pages 11, 12 and 13.

What You Must Do

In order to obtain warranty service you must deliver the warranted accessory, or the vehicle on which the accessory is installed, to an authorized NISSAN Dealer in Canada at your expense, along with your repair order or purchase receipt showing the purchase date, odometer reading and vehicle identification number.

The names and addresses of authorized NISSAN dealers are listed in telephone directories.

What NISSAN Will Do

Accessories covered by this warranty which are found to be defective will be replaced free of charge if the customer's proof of purchase indicates that the item was initially installed by an NISSAN dealer.

The customer will be charged for labour if the proof of purchase indicates that the item was installed by other than an NISSAN dealer.

Limitations:

This warranty does not cover:

1. Tires or batteries. These items are covered by separate warranties.
2. Normal maintenance service and parts replacement as outlined in the Service and Maintenance Booklet, and the Appearance and Care, in section 7 of your Owner's Manual or the Care Guide supplied with the accessory.
3. Damage or failures resulting from:
 - Misuse (your Owner's Manual is your guide to proper use)
 - Accident.
 - Chemical fallout, tree sap, salt, sand, hail or other environmental conditions, such as acid rain.
 - Modification or improper repair.
 - Use of non-NISSAN-approved accessories.

GENUINE NISSAN ACCESSORIES (CONT'D)

- Accessories used for competition purposes, i.e., racing or rallying.
- Lack of performance of required maintenance services as outlined in the Service and Maintenance Guide, and the Appearance and Care in section 7 of your Owner's Manual or the Care Guide supplied with the accessory.
- Use of improper or dirty fuel, fluids or lubricants.

Your NISSAN dealership is the only place to buy genuine NISSAN Accessories for your vehicle. A wide range of items are available, including rear spoilers, alloy wheels, audio systems, floor mats, roof racks, winter wiper blades and much more.

Ask your dealer for a copy of the new NISSAN Accessories Brochure.

EXTRA EXPENSES

This warranty does not cover incidental or consequential damages such as:

- Loss of use of vehicle
- Replacement/Rental Car/Loaner
- Inconvenience/ Loss of Wages
- Commercial Loss

OTHER WARRANTY TERMS AND PROVINCIAL LEGISLATION

Any implied warranty of merchantability or fitness for a particular purpose shall be limited to the duration of the warranty covering defects in vehicle components other than perforation from corrosion.

You may have other rights arising out of provincial legislation, which will vary from province to province. Such applicable provincial legislation may not allow limitations on the length of an implied warranty or the exclusion of incidental or consequential damages. Therefore, some of the above limitations or exclusions may not apply to you.

LIMITED WARRANTY ON NISSAN REPLACEMENT PARTS

THE WARRANTY OBLIGATIONS ARE DEPENDENT UPON THE USE OF GENUINE NISSAN REPLACEMENT PARTS AND/OR NISSAN APPROVED REPLACEMENT PARTS.

What is Covered and for How Long

NISSAN warrants all replacement parts supplied by NISSAN for use on NISSAN vehicles, except those listed below under "Limitations".

This warranty is for 12 months or 20,000 kilometres from the date of purchase, whichever comes first. However, the warranty on replacement parts installed in an NISSAN vehicle while it is covered by an NISSAN warranty will not end before the end of that warranty.

For additional information, refer to the "Limitations" and "What is Not Covered" sections on Pages 11, 12 and 13.

What You Must Do

In order to obtain warranty service you must deliver the warranted part or the vehicle on which the part is installed, to an authorized NISSAN dealer at your expense with your repair order or purchase receipt, showing the purchase date, odometer reading and vehicle identification number. The names and addresses of authorized NISSAN dealers are listed in telephone directories.

What NISSAN Will Do

Parts covered by this warranty which are found to be defective, will be replaced free of charge if the customer's proof of purchase indicates that the item was initially installed by an NISSAN dealer.

The customer will be charged for labour if the proof of purchase indicates that the item was installed by other than a NISSAN dealer.

Limitations

This warranty does not cover:

1. Tires or batteries. These items are covered by separate warranties.
2. Normal maintenance service and parts replacement as outlined in the Service and Maintenance Guide , and in section 7, Appearance and Care, in your Owner's Manual .
3. Damage or failures resulting from:
 - Misuse (your Owner's Manual is your guide to proper use).
 - Accident.
 - Chemical fallout, tree sap, salt, sand, hail or other environmental conditions, such as acid rain.
 - Parts used for competition purposes, i.e., racing or rallying.

LIMITED WARRANTY ON NISSAN REPLACEMENT PARTS (CONT'D)

- Lack of performance of required maintenance services as outlined in your Owner's Manual.
4. The use of replacement parts which are inferior to genuine NISSAN parts may reduce the operational effectiveness and performance of your NISSAN.
 5. Use of improper or dirty fuel, fluids or lubricants.

EXTRA EXPENSES

This warranty does not cover incidental or consequential damages such as:

- Loss of use of vehicle
- Replacement/rental car/loaner
- Inconvenience/loss of wages
- Commercial loss

OTHER WARRANTY TERMS AND PROVINCIAL LEGISLATION

Any implied warranty of merchantability or fitness for a particular purpose shall be limited to the duration of the warranty covering defects in vehicle components other than perforation from corrosion.

You may have other rights arising from provincial legislation, which will

vary from province to province. Such applicable provincial legislation may not allow limitations on the length of an implied warranty or the exclusion of incidental or consequential damages. Therefore, some of the above limitations or exclusions may not apply to you.

PARTS & ACCESSORY AVAILABILITY NETWORK

The Parts Department of your NISSAN dealership maintains a comprehensive inventory of genuine NISSAN new and remanufactured replacement parts and accessories. These high quality parts have been specifically designed and manufactured for your NISSAN vehicle. They are covered by NISSAN's extensive warranty, which is one of the best in the industry.

To ensure that your parts and accessories requirements are met, the NISSAN dealer organization uses modern computerized inventory control systems. In the event a critical part is required but is not stocked by your local dealership, NISSAN Canada's fast response ordering system will ensure the quickest possible shipment of parts to your dealer.

Our three Canadian Parts Distribution Centres carry an extensive inventory of the parts and accessories needed to support the Total Ownership Experience to our customers. An industry-leading service level makes sure that parts and accessories are available on a timely basis. Our employees at the distribution centres are dedicated to making sure that the right parts are shipped to

NISSAN dealers, in the most expeditious manner using premium transportation services. State-of-the-art computer and satellite communications systems provide the necessary support to integrate your local NISSAN dealer's computer system with other NISSAN dealers and NISSAN Canada Inc.

The purpose of this comprehensive, sophisticated distribution network is to provide you with the parts and accessories you need on a timely basis. Ready availability of parts and accessories and your satisfaction with our service is something that we at NISSAN are committed to.

TIRE SAFETY INFORMATION

Any tire, no matter how well constructed, may fail due to improper maintenance or service factors. This could create a risk of property damage and serious or fatal injury. Disregarding any of the safety precautions and instructions contained in this manual may result in tire failure or explosion causing serious personal injury or death. For your safety, comply with the following:

TIRE INFLATION

Keep tires inflated to the pressures recommended on the tire data placard. (See your OWNER'S MANUAL for location.) These inflation pressures must be maintained as a minimum. However, do not exceed the maximum pressure rating indicated on the tire sidewall.

CHECK INFLATION PRESSURES ON ALL YOUR TIRES, INCLUDING THE SPARE, WHEN TIRES ARE COLD, AT LEAST ONCE A MONTH BEFORE DRIVING

Failure to maintain correct inflation may result in improper vehicle handling and may cause rapid and irregular tire wear, sudden tire destruction, loss of vehicle control and serious personal injury. Therefore, inflation pressures should be checked at least once a month and always prior to long distance trips.

Pressures should be checked when tires are cold. The tires are cold when

your vehicle has been driven less than a mile at moderate speed after being stopped for three or more hours.

CHECKING PRESSURE WHEN TIRES ARE HOT

If you must add air when your tires are hot, add 28kPa or (4psi), above the recommended cold air pressure. Recheck the inflation pressure when the tire is cold.

For Example Only:

Gauge reading of hot tire: 227 kPa or (32psi)

If recommended pressure is: 213 kPa or (30psi)

Desired gauge reading of hot tire: $213 + 28 = 241$ kPa or $(30 + 4\text{psi} = 34\text{psi})$

Check cold pressures as soon as possible, at least by the next day. Never "bleed" air from hot tires as your tire will be underinflated. Use an accurate tire gauge to check pressures. Never allow children to inflate tires.

DRIVING ON ANY TIRE THAT DOES NOT HAVE THE CORRECT INFLATION PRESSURE IS DANGEROUS.

For replacement tires, the correct inflation pressure will be provided by your tire dealer, if not, refer to the vehicle tire data placard.

Under-inflation produces extreme flexing of the sidewalls and builds up heat which may result in sudden tire destruction and serious personal injury.

TIRE SAFETY INFORMATION

Over-inflation can cause the tire to be more susceptible to impact damage.

LOAD LIMITS

DO NOT OVERLOAD. DRIVING ON ANY OVERLOADED TIRE IS DANGEROUS. Never load your tires beyond the load carrying limits molded into the sidewall of the tires or the maximum vehicle load limit as shown on the vehicle tire data placard, whichever is less. Overloading causes heat to build up which can lead to sudden tire failure and serious personal injury.

SPEED LIMITS AND SPEED RATED TIRES

HIGH SPEED DRIVING CAN BE DANGEROUS. Never operate your vehicle in excess of lawful speeds or the maximum speeds justified by the driving conditions. Excessive speeds or racing can cause heat buildup in a tire leading to possible failure and serious personal injury. **Correct inflation pressure is especially important.** However, at high speeds, even with the correct inflation pressure, a road hazard, for example, is more difficult to avoid and if contact is made, there is a greater chance of causing tire damage than at the lower speed. Moreover, driving at high speed reduces the reaction time available to avoid accidents and bring your vehicle to a safe stop. If you see any damage to a tire or wheel, replace it with your spare tire and see your tire dealer at once.

Tire speed ratings do not imply that a vehicle can be safely driven at the maximum

speed for which the tire is rated. In addition, some damage or improper repairs may cause a speed-rated tire to lose its speed rating. Exceeding the tire's maximum speed rating will cause the tire to build up excessive heat which can cause tire damage that could result in sudden tire destruction and rapid air loss. Failure to control a vehicle with sudden air loss can lead to an accident. In any case, you should not exceed reasonable speeds as indicated by the legal limits and driving conditions.

SPEED SYMBOLS - are shown on the sidewall of some tires. The following table shows the maximum speed corresponding to the symbol.

	SPEED RATINGS	
†Speed Rating	Speed mph	Maximum km/Hr
M	81	130
N	87	140
P	93	150
Q	99	160
R	106	170
S	112	180
T	118	190
H	130	210
V*	149	240
Z**	149	240

TIRE SAFETY INFORMATION

****Some V (or VR) rated tires may have a speed capability of greater than 240 km/h (149 mph).*** Consult your tire manufacturer for maximum speed ratings if your vehicle capability exceeds this speed.

*****Z (or ZR) rated tires are designed for use on cars with maximum speed capabilities in excess of 240 km/h (149 mph).*** Consult your tire manufacturer for maximum speed capabilities.

†Although a tire may be speed rated, we do not endorse the operation of any vehicle in an unsafe or unlawful manner. Speed ratings are based on laboratory tests which relate to performance on the road, but are not applicable if tires are under-inflated, overloaded, worn out, damaged, altered, improperly repaired, or re-treaded. Furthermore, tire speed ratings do not imply that vehicles can be safely driven at the maximum speed for which the tire is rated, particularly under adverse road and weather conditions or if the vehicle has unusual characteristics. Most highway passenger tires that do not have a speed symbol in the sidewall have a maximum speed rating of 170km/h (105 mph). Light truck highway tires that do not have a speed symbol on the sidewall of the tire have a maximum speed of 140 km/h (87 mph). Some light truck tires may have higher maximum speeds; consult your tire dealer. The speed and other ratings of re-treaded tires are assigned by the retreader and voids the original manufacturer's ratings.

IMPORTANT: In order to maintain the speed capability of the vehicle, replacement tires must have speed ratings equal to or higher than those fitted as original equipment (as indicated on the vehicle placard or owners manual). If tires with lower speed ratings are fitted, the speed capability of the vehicle will be lowered to the maximum speed capability of the replacement tire as indicated on the above table.

Remember...High speed driving can be dangerous and may be damaging to your tires. And...when driving at highway speeds, correct inflation pressure is especially important.

Contact the manufacturer of your tires for their position and assistance on the repair of speed-rated tires. When you are replacing tires that have a speed rating, you must replace with tires of the same or higher speed rating if the speed capability of the vehicle is to be maintained.

VISUAL INSPECTION

INSPECT YOUR TIRES. DO NOT DRIVE ON A DAMAGED TIRE OR WHEEL. Check your tires frequently for scrapes, bulges, separations, cuts, snags, cracks, penetrations or excessive localized wear from hard braking. Also check for abnormal tire wear, particularly on the edges of the tire tread which may be caused by misalignment or under-inflation. Impacts can damage

TIRE SAFETY INFORMATION

the inner portion of the tire without being visible on the outside. If damage can be seen on the tires or wheels, or if you suspect that possible impact damage may have occurred, replace with spare at once and have your tire store or dealer inspect your tires immediately. Use of a damaged tire could result in tire destruction. When inspecting your tires, including the spare, check your air pressures. If your pressure check indicates that one of your tires has lost pressure of two pounds or more, look for signs of penetrations, valve leakage, or wheel damage that may account for the air loss.

All tires will wear out faster when subjected to high speeds as well as hard cornering, rapid starts, sudden stops, frequent driving on roads which are in poor condition, and off-road use. Roads with holes and rocks or other objects can damage tires and cause misalignment of your vehicle. When you drive on such roads, drive on them carefully and slowly, and before driving again at normal or highway speeds, examine your tires for any damage, such as cuts, bulges, penetrations, unusual wear patterns, etc.

TREAD WEAR INDICATORS (WEAR BARS): Tires contain Tread Wear Indicators (Wear Bars) in the grooves of the tire tread which **show up when only 1.6mm. or (2/32nds of an inch) of tread is remaining. At this stage, your tires must be replaced. Tires worn beyond this stage are dangerous.**

HAZARDS: Objects in the road that threaten a tire should be safely avoided. These objects are potholes, glass, metal, rocks, wood debris and the like. Unavoidable contact should prompt a thorough tire inspection.

You may not always recall hitting an object that can damage or injure your tires. If while driving your vehicle experiences any unusual vibrations, ride disturbance or noise and/or you suspect that possible damage to the tires or vehicle has occurred, **DO NOT JAM OR LOCK YOUR BRAKES!** Rather reduce your speed and drive with caution until you can safely pull off the road. Stop and inspect the tires. If the tire is under-inflated or damaged, deflate, remove the tire and rim assembly and replace it with your spare. If you cannot detect a cause, have the vehicle towed to the nearest vehicle or tire dealer to have the vehicle inspected.

REPAIRING, MOUNTING AND DEMOUNTING OF TIRES

Do not attempt to repair, mount or demount a tire yourself.

Tire changing can be dangerous and must be done by professionally trained persons using proper tools and procedures as specified by the Rubber Manufacturers Association (RMA). Follow these mounting recommendations. Your tires should be mounted on wheels of correct size and type and which are in good, clean condition. Bent, chipped or rusted wheels may cause tire damage. The inside of the tire must be free from foreign materials. Have your dealer check the wheels before mounting new tires. Mis-matched tires and

TIRE SAFETY INFORMATION

rims can explode during mounting. Also, mis-matched tires and rims can result in dangerous tire failure on the road. If a tire is mounted by error on the wrong-sized rim, do not re-mount it on the proper rim - scrap it. It may be damaged internally (which is not externally visible) by being dangerously stretched and could fail on the highway.

Old valves may leak. When new tubeless tires are mounted, have new valves of the correct type installed. Tubeless tires must be mounted only on wheels designed for tubeless tires, i.e., wheels which have safety humps or ledges.

Never perform a temporary repair, use an inner tube, or inject sealant as a permanent substitute for a proper repair. Only qualified persons should repair tires.

Be sure that all your valves have suitable valve caps. This will keep valve cores clean and clear and guard against leakage.

REPAIRS - WHENEVER POSSIBLE, SEE A TIRE DEALER AT ONCE.

Some tire manufacturers do not warrant any inspection or repair process. The repair is entirely the responsibility of the repairer. Punctures in the tread of a passenger tire which do not exceed (1/4 of an inch) 6mm. in diameter can usually be repaired by following the Rubber Manufacturer's Association (RMA) Passenger and Light Truck Repair procedures. Contact the manufacturer of your tires for its position and assistance as to the acceptable location for a

proper repair and the repair of speed rated tires. **Do not use plug repairs. They may cause further damage to the tire. They are not always air tight and the plug may fail.** Do not exceed posted speed limits on any repaired tire. Certain tire manufacturers speed ratings are voided if the tire is repaired.

Although a tire was properly repaired, internal structural damage resulting from the puncture may have occurred. Sometime later the damage may cause the tire to be removed from service. If the tire has a puncture in the tread which exceeds 6mm. or (1/4 inch), the tire must be replaced. If any tire has sustained a puncture, have the tire inspected internally by a tire dealer for possible damage that may have occurred. Improper mounting and inflation procedures can cause an explosion of the tire/rim assembly. Only specially trained persons should perform these tasks. Contact your tire store or dealer for assistance.

CAUTION - *Never, under any circumstance, introduce a flammable substance into a tire.*

WHEEL ALIGNMENT AND BALANCING

Wheel alignment and balancing are important for safety and maximum distance in kilometres from your tires. Check how your tires are wearing at least once a month. If your tires are wearing unevenly, such as the inside shoulder of the

TIRE SAFETY INFORMATION

tire wearing faster than the rest of the tread, or if you detect excessive vibration, your vehicle may be out of alignment or balance. These conditions not only shorten the life of your tires, but adversely affect the handling characteristics of your vehicle which could be dangerous. If you detect irregular wear or vibration, have your alignment and balance checked immediately. Tires that have been run under-inflated will show more wear on the shoulders than in the center of the tread.

HARD BRAKING

You must inspect your tires after any hard braking circumstances or after tires have slid on the pavement. This can cause a flat spot in a section of the tire tread

TIRE SPINNING

Never spin your tires above a speedometer reading of 55 km/h (35 mph) if your vehicle becomes stuck. The centrifugal force generated by the free spinning tire/wheel assembly may cause a sudden tire explosion, resulting in vehicle damage and/or serious personal injury or death. Never allow anyone to stand near or behind a tire spinning at high speed while attempting to push a vehicle that is stuck. When in mud, sand, snow, ice or other slippery conditions, do

not indulge in excessive wheel spin. In such conditions, with automatic transmission vehicles, by accelerating the engine excessively, it is possible to spin one of the drive tires beyond its speed capability. This is also true when balancing a drive tire/wheel assembly using the engine of the vehicle to spin the wheel.

TIRE TREAD

Tires must be replaced when the depth of the tread reaches 1.6mm. (2/32 inch). Tires are manufactured with tread wear indicators molded into the tire grooves which indicate tread wearout. As tires approximate 1.6mm. (2/32 inch) wearout, the tread gauge becomes thinner and more vulnerable to the effects of road hazards. Also, worn tires are more subject to hydroplaning, which can cause loss of control. Therefore, visual tire inspection becomes more crucial as the tires wear out.

WORN TIRES

Never drive on worn tires. Tires should be replaced by trained personnel when 1.6mm. (2/32nds of an inch) tread depth remains, as indicated by the tread wear indicators molded into the tread grooves. In most states, it is illegal to drive with less than 1.6mm. (2/32nds of an inch) of tread remaining.

TIRE SAFETY INFORMATION

TIRE MIXING

For best performance select tires similar in size and load rating to the original equipment tires. It is recommended that the same size and type of tire be used on all four wheel positions. In certain tires, casing ply material and ply construction may vary as indicated on the sidewall of the tire. When changing or replacing tires, it is preferred that all four tires are the same construction type (i.e., High Performance, All Season, Mud & Snow) and construction (Radial or Bias Ply). Before mixing tires of different types on a vehicle in any configuration, be sure to check the vehicle owner's manual for its recommendations.

Tires which meet the Rubber Manufacturer's Association (RMA) definition of mud and snow tires are marked M/S, M+S, M&S. On such tires, this designation is molded into the sidewall. Tires without this notation are not recommended for mud and/or snow driving.

If snow tires are needed, it is necessary to select tires equivalent in size and load rating to the original equipment tires. Always fit performance snow tires in sets of four (4) for optimum mud & snow traction and maintenance of vehicle handling characteristics. If you do not, it may adversely affect the safety and handling of your vehicle. It is also important to check the vehicle owner's manual before mixing or matching tires on 4-wheel drive vehicles as this may require special precautions.

Please refer to your Owner's Manual for more information on tire replacement precautions.

TIRE ROTATION

Tires on your Nissan vehicle should be rotated every 12,000 kms. or (7,500 miles) or as irregular wear develops. If irregular wear becomes apparent or if the wear rate on the tires is perceptibly uneven, the tires should be rotated in such a way to alleviate the problem. Check your vehicle for any mechanical problems and correct if necessary. Any rotation pattern or procedure may be followed including those indicated in the Owner's Manual. Some tires have arrows on the sidewall showing the direction in which the tire should turn. When rotating this type of tire, care must be taken to maintain the proper turning direction as indicated by the arrows. Some vehicles have different tire sizes specified for front and rear axles. Tires on these vehicles should not be rotated side to side (unless they are directional). Where a temporary type spare tire is available, it should not be included in the tire rotation schedule. Such tires are intended for temporary use only. Whenever only two tires are replaced, the new tires should be put on the rear axle of vehicles equipped with the same size tire on all four wheel positions.

TIRE SAFETY INFORMATION

TRAILER TOWING

If you anticipate towing a trailer, you should see a tire dealer for advice concerning the correct size of tire and pressure. Tire size and pressure will depend on the type and size of the trailer and hitch utilized, but in no case must the maximum cold inflation pressure or the tire load rating be exceeded. Check the tire decal and your Owner's Manual for further recommendations on trailer towing.

TIRE ALTERATIONS

Do not perform any alterations on your tires. Alterations may prevent proper performance, leading to tire damage, which can result in an accident. Tires that become unserviceable due to alterations such as true-ing, whitewall inlays, addition of balancing or sealant liquids, may be excluded from warranty coverage. Consult your tire warranty.

HIGH PRESSURE TEMPORARY SPARE TIRES

- 1) The high-pressure spare tire in your Nissan vehicle is designed for temporary use only and must not be used continually as a regular tire. The standard tire should be repaired and/or replaced as soon as possible.

- 2) Avoid driving over obstacles that may damage the tire through impact or cutting, such as potholes, glass, metal, etc.
- 3) Speed must not exceed 80km/h (50MPH) for non-speed-rated temporary spare tires.
- 4) Temporary spare tires have a limited tread life which can vary depending on road conditions and your driving habits. The spare tire should be returned to the trunk as soon as the standard tire can be repaired or replaced.
- 5) Because the high-pressure spare tire was specifically designed for your car, it should not be used on any other vehicle.
- 6) Do not use snow chains on your high-pressure spare. This could cause damage to your vehicle.
- 7) Check the tire's cold inflation pressure monthly and maintain at 4.2kPa. (60psi) even when not in use.
- 8) The high-pressure spare tire should not be used with any other rim nor should standard tires, wheel covers, or trim rings be used on the high-pressure spare tire rim which was originally installed.
- 9) When the tread wear indicator appears on the tire, replace it only with the same type spare tire.

TIRE SAFETY INFORMATION

- 10) Do not enter an automatic car wash with a temporary spare tire fitted.
- 11) Do not make a sharp turn or apply the brakes suddenly when driving on a high-pressure temporary spare.

Note: When using any temporary type spare tire, be sure to follow the vehicle Owner's Manual instructions.

TIRE STORAGE

All tires should be stored in a cool dry place indoors so that there is no danger of water collecting inside them.

When tires are stored they should be stored in a cool place away from sources of heat and ozone such as hot pipes and electric generators. Be sure that surfaces on which tires are stored are clean and free from grease, gasoline or other substances which could deteriorate the rubber. (Tires exposed to these materials during storage or driving could be subject to sudden failure.)

To Avoid Damage to your Tires and Possible Accident:

- Check tire pressure at least once a month when tires are cold and before long trips.
- Do not underinflate/overinflate.
- Do not overload.
- Drive at moderate speeds, observe legal limits.
- Avoid driving over potholes, obstacles, curbs or edges of pavement.
- Avoid excessive wheel spinning.
- If you see any damage to a tire, replace with spare and see the tire manufacturer's dealer or your Nissan dealership.

CAR CARE AND MAINTENANCE

The most important factor in maintaining the original anti-corrosion protection built into your NISSAN is the personal care you give your vehicle.

WHAT CAUSES CORROSION

Corrosion results from deterioration or damage of the paint and protective coatings on your vehicle such as:

- 1) Removal of paint and/or protective coatings on the surface of the vehicle and underbody through damage caused by stone or gravel impacts.
- 2) Accumulation of ice and snow melting agents, dust control materials, road dirt and moisture in cavities and other underbody areas that exterior car washing alone cannot adequately remove.

When the above conditions occur and are not corrected or eliminated for a long time, corrosion will very likely develop. The rate of corrosion development is dependent upon the environmental conditions affecting your vehicle. Surface corrosion which is not corrected will result in perforation, as a result of not correcting surface rust subsequent perforation is not eligible for warranty. Please refer to your Owner's Manual for proper care.

Unless properly handled, carrying corrosive materials such as chemical fertilizers, de-icing salt, etc. can also result in corrosion damage.

HOW TO PROTECT YOUR VEHICLE FROM CORROSION

Regular Washing

The best way to preserve your vehicle's surface finish and help avoid corrosion is to keep the vehicle clean by washing regularly and frequently.

Under adverse conditions, wash your vehicle at least once a week if the weather and other conditions permit.

Wash your vehicle only with lukewarm or cold water. Refrain from washing the vehicle in direct sunlight, or using strong soap or chemical detergents. Any cleaning agents used should be washed off promptly and not allowed to dry on the surface finish.

After washing, be sure to dry the vehicle completely and clean the drain holes on the bottom of the doors and tail gate as well as ventilation holes.

It is also important to check whether the weatherstrip(s) and molding(s) attached to the windows are preventing water from entering the body panels. When it is very cold, do not wash the vehicle unless you can dry it completely. Locks and rubber seals are susceptible to damage caused by freezing.

CAR CARE AND MAINTENANCE (CONT'D)

Foreign Material Deposits

Calcium chloride and other salts, ice melting agents, road oil and tar, tree sap, bird droppings, chemicals from industrial chimneys and other foreign matter may damage the car finish if left on painted surfaces. Prompt washing may not completely remove all these deposits.

Additional cleaners may be needed. When using chemical cleaners developed for this purpose, be sure they are safe for use on painted surfaces.

Touching-up Surface Finish Damage

When you wash your vehicle, it is a good time to check for surface finish damage caused by the impact of stones or other objects or by accidents. Repairing such damage as you find it is the key to avoiding further damage and major repair costs.

Take your NISSAN to an authorized NISSAN dealer to repair any damage found.

CHANGE OF ADDRESS OR SUBSEQUENT OF OWNERSHIP NOTIFICATION

To The Owner Whose Address and/or Name Has Changed

In the event of an address or name change, please call the NISSAN Information Centre at **1-800-387-0122**.

To Subsequent Owners of this NISSAN

If you have become a subsequent NISSAN owner before the expiration of the vehicle's original warranty, you are entitled to the unexpired portion of the warranty.

Please register this change in ownership by calling the number above.

This registration will ensure future warranty/product information is delivered to the current owner of this vehicle.

NISSAN ROADSIDE ASSISTANCE SERVICES

As part of the NISSAN Satisfaction Advantage, you won't have to worry about where you can obtain assistance when mishaps requiring Emergency Road Service, Accident Assistance, or Mechanical Breakdown Towing occur. Anywhere across Canada or the Continental U.S.A. 24 hours a day, 365 days a year, our NISSAN Roadside Representatives will be there to ensure you receive prompt, efficient and courteous service.

1 - 800 - 387 - 0122

SUMMARY

EMERGENCY ROADSIDE SERVICES:

- Mechanical Breakdown Towing
- Accident Help Line (in Canada)
- Accident Towing (in United States)
- Winching

EMERGENCY SERVICE CALLS:

- Battery Boost
- Fuel Delivery
- Tire Change
- Lockout Service

TRAVEL PLANNING SERVICES

HOTEL DISCOUNTS

PROTECTION SERVICES

- Traffic Accident Service
- Trip Interruption Service
- Hazardous Weather Service
- Legal Assistance Service
- Stolen Vehicle Service
- Vandalism Service
- Destruction by Fire Service

DETAILS OF ROADSIDE ASSISTANCE SERVICES

EMERGENCY ROADSIDE SERVICES

MECHANICAL BREAKDOWN TOWING

If your NISSAN experiences a mechanical breakdown, and is unable to proceed under its own power, NISSAN Roadside Services will dispatch a service facility to tow your vehicle up to 100 kilometres to the nearest NISSAN dealership.

ACCIDENT HELP LINE (IN CANADA)

If your NISSAN vehicle is involved in an accident, and is unable to proceed under its own power, as chosen or required by the caller, the NISSAN Accident Help Line will dispatch a tow truck to take the NISSAN vehicle to:

- 1) the caller's choice of NISSAN dealer including the original servicing dealer, up to 100 km from the accident location, or
- 2) The closest NISSAN dealer to the accident scene.

The NISSAN Accident Help Line will also alert the NISSAN dealership to expect your vehicle and a coordinator at the dealership will be available to help make arrangements with your insurance company and arrange repairs to ensure your vehicle is returned to pre-accident condition.

ACCIDENT TOWING (IN UNITED STATES)

If your Nissan vehicle is involved in an accident, and is unable to proceed under its own power, NISSAN Roadside Service will dispatch a service facility to tow your vehicle up to 100 kilometres, to the nearest NISSAN dealership or approved repair facility.

Note: Accident is defined as an upset or collision with any object, moving or not, that renders the NISSAN vehicle unable to proceed under its own power.

WINCHING

If your vehicle becomes stuck in a ditch, mud, or snow, NISSAN Roadside Assistance Services will dispatch a service facility for up to 100 kilometres to winch or extricate your vehicle. The vehicle must be accessible and located on, or adjacent to, a regularly traveled roadway. This service is limited to one (1) vehicle, for up to 30 minutes

Note: For the above four emergency roadside services, if dispatch service is not available from NISSAN Roadside Services, reimbursement is limited to a maximum of \$75 with pre-authorization.

DETAILS OF ROADSIDE ASSISTANCE SERVICES (CONT'D)

EMERGENCY SERVICE CALLS

BATTERY BOOST

Should your vehicle require a battery boost, NISSAN Roadside Service will dispatch a service facility to boost the battery so that you are able to start your vehicle. In the event that your vehicle fails to start, your vehicle will be towed up to 100 kilometres, to the nearest NISSAN dealer.

FUEL DELIVERY

Should you run out of gas, NISSAN Roadside Service will deliver \$5.00 worth of fuel so that you can proceed to the nearest service station. The cost of the fuel is not covered. Where gas delivery is prohibited, your vehicle will be towed up to 100 kilometres, to the nearest service station.

TIRE CHANGE

If your vehicle has a flat tire, the service facility will remove it and install your spare tire. The spare tire must be inflated and in sound operating condition. If you do not have an operable spare tire in your vehicle, the vehicle will be towed up to 100 kilometres, to the nearest NISSAN dealer.

LOCKOUT SERVICE

If you have locked your keys in your vehicle, NISSAN Roadside Assistance Services will dispatch a service facility to attempt to gain entry into your NISSAN. If your locks are frozen, attempts to gain entry to your vehicle may cause damage. Therefore, your vehicle will be towed up to 100 kilometres to a convenient location of your choice, to allow your locks to thaw.

Note: For the above four emergency services, if dispatch service is unavailable from NISSAN Roadside Assistance Services, reimbursement is limited to a maximum of \$50 with pre-authorization.

PERSONALIZED AUTO TRIP PLANNING

Trip planning specialists will provide you with the following:

- personal, computerized itinerary and routing for destinations in Canada and Continental U.S. only
- point-to-point distance calculations for mileage planning
- maps with highlighted routing
- accommodation and campsite information
- a package containing a range of sightseeing information, facts and travel tips about your destination
- complete list of NISSAN Dealerships en route

Trip planning specialists are available to accept trip planning requests from

DETAILS OF ROADSIDE ASSISTANCE SERVICES (CONT'D)

8 a.m. to 8 p.m. (Eastern Standard Time), Monday through Friday. Please make your requests at least two weeks prior to your departure date to ensure that you receive all this valuable information in time to review it before your trip.

HOTEL DISCOUNTS

As a benefit included with your NISSAN Roadside Services, you are eligible for a preferred rate discount from any of the over 3,330 Choice Hotels properties worldwide. Choice Hotels includes well-known chains such as Clarion, Quality, Comfort, Sleep, Rodeway, Econo Lodge and Friendship.

- Simply call the Choice Hotels Reservations Centre at 1-800-424-6423 (1-800-4-CHOICE) in Canada or the continental United States 24 hours a day.
- Inform the Reservations Agent that your reference number is 00067235.
- The Reservations Agent can recommend a location in the area you wish to stay or send you a free Choice Hotels Directory.

PROTECTION SERVICES

TRAFFIC ACCIDENT SERVICES

If you and your vehicle are involved in a motor vehicle accident more than

100 kilometres away from home, NISSAN Roadside Services will reimburse you for the following related expenses if they are incurred within 72 hours of the accident. To qualify to claim, you must have reported the accident to the police and/or your insurance company. (Limitations apply)

Expenses covered by your insurance policy are not eligible for reimbursement. NISSAN Roadside Services must be contacted within 72 hours of the accident and notified of the charges that you wish to claim.

- Accommodations and Meals
- Vehicle Rental
- Transportation
- Return of Passengers

TRIP INTERRUPTION SERVICE

If your vehicle experiences a mechanical breakdown more than 100 kilometres away from your home, NISSAN Roadside Services will reimburse you the following expenses incurred as the result of the breakdown. NISSAN Roadside Services must be contacted within 72 hours of the mechanical breakdown and notified of the charges that you wish to claim. (Limitations apply)

- Accommodations and Meals
- Vehicle Rental
- Transportation

DETAILS OF ROADSIDE ASSISTANCE SERVICES (CONT'D)

HAZARDOUS WEATHER SERVICES

If you and your vehicle are stranded more than 100 kilometres away from home and you are unable to continue your travel due to hazardous weather conditions, NISSAN Roadside Services will reimburse you for the following expenses incurred. Hazardous weather conditions are defined as snow, hail, ice, fog, flooding, forest fire, avalanche, tornado, hurricane or landslide. NISSAN Roadside Services must be contacted within 72 hours of the incident and notified of the charges that you wish to claim. (Limitations apply)

- Accommodations and Meals
- Emergency Communication
- Personal Necessities

LEGAL ASSISTANCE SERVICES

If, while operating your vehicle, you are charged with speeding, careless driving or other moving violations, NISSAN Roadside Services will reimburse you to assist in covering the costs of a lawyer or para-legal to advise or represent you in the following circumstances. (Limitations apply)

- Legal Advice
- Legal Defense or Action
- Legal Appeal
- Legal Representation at Inquest
- Denial of Coverage

STOLEN VEHICLE SERVICES

If your vehicle is stolen and you have duly reported the theft to the police and your insurance company, NISSAN Roadside Services will reimburse you for the following related expenses if they are incurred within 72 hours of the theft. Expenses covered by your insurance policy will not be reimbursed. NISSAN Roadside Services must be contacted within 72 hours of the theft and notified of the charges that you wish to claim. (Limitations apply)

- Vehicle Rental or Taxi
- Towing
- Transportation
- Accommodation and Meals

VANDALISM SERVICES

If your vehicle suffers malicious damage by vandals and you have duly reported the vandalism to the police and your insurance company and you are stranded awaiting the repair of your vehicle, NISSAN Roadside Services will reimburse you for the following related expenses if they are incurred within 72 hours of the vandalism. Expenses covered by your insurance policy will not be reimbursed. NISSAN Roadside Services must be contacted within 72 hours of the incident and notified of the charges that you wish to claim. (Limitations apply)

- Towing
- Vehicle Rental or Taxi

DETAILS OF ROADSIDE ASSISTANCE SERVICES (CONT'D)

DESTRUCTION BY FIRE SERVICES

If your vehicle is completely destroyed by fire and you have duly reported the fire to the police and your insurance company; NISSAN Roadside Services will reimburse you for the following related expenses if they are incurred within 72 hours of the fire. Expenses covered by your insurance policy will not be reimbursed. NISSAN Roadside Services must be contacted within 72 hours of the fire and notified of the charges that you wish to claim. (Limitations apply)

- Vehicle Rental or Taxi
- Accommodations and Meals
- Transportation

DETAILS OF COVERED EXPENSES

Accommodations and Meals

(Applies to Traffic Accident – more than 100 km from home, Trip Interruption, Hazardous Weather, Stolen Vehicle, and Destruction by Fire Services)

NISSAN Roadside Services will reimburse you to a maximum of \$100 for hotel and meal expenses required within the vicinity of the accident, while you await the repair to your vehicle, the recovery or replacement of your vehicle, or while you are stranded due to weather. **Original receipts are required.**

Vehicle Rental or Taxi

(Applies to Traffic Accident – more than 100 km from home, Trip Interruption, Stolen Vehicle, and Destruction by Fire Services)

If you require transportation while awaiting repairs to your vehicle, or recovery or replacement of your vehicle, NISSAN Roadside Services will reimburse you up to a maximum of \$100 for the cost of a rental vehicle, (excluding insurance and mileage charges). The benefit applies only to daily rental rate, including taxes. Rental must be from a recognized rental agency.

The benefit does not apply in the case where your automobile insurance policy pays for alternate transportation cost. If you do not rent a vehicle, we will reimburse you for transportation by taxi, subject to the same limits.

Original receipts are required.

Transportation

(Applies to Traffic Accident – more than 100 km from home, Trip Interruption, Stolen Vehicle, and Destruction by Fire services)

If you are required to continue your journey via commercial transportation, NISSAN Roadside Services will reimburse you to a maximum of \$100 for the cost of transportation for you and your passengers via taxi, bus, train or plane, to your original destination or home. **Original receipts are required.**

Return of Passengers

(Applies to Traffic Accident Service)

If you are hospitalized as result of the accident, Nissan Roadside Services will reimburse you to a maximum of \$100 for the costs of commercial transportation and/or accommodation of your passengers to return them to their home. **Original receipts are required.**

Note: “Accident” is defined as an upset or collision with any object, moving or not, that renders the NISSAN vehicle unable to proceed under its own power.

DETAILS OF COVERED EXPENSES (CONT'D)

Emergency Communication

(Applies to Hazardous Weather Service)

NISSAN Roadside Services will reimburse you to a maximum of \$50 for the cost of one telephone call to a member of your family to advise them of your situation. The call must be placed from your hotel and charged to your bill.

Original receipts are required.

Personal Necessities

(Applies to Hazardous Weather Service)

While staying at a hotel in the vicinity of the hazardous weather, NISSAN Roadside Services will reimburse you to a maximum of \$50 for required personal necessities. **Original receipts are required.**

Towing

(Applies to Stolen Vehicle and Vandalism Services)

If your vehicle or recovered vehicle is unable to proceed under its own power, NISSAN Roadside Services will dispatch a service facility to tow your vehicle up to 100 kilometres to the closest NISSAN Dealership or approved repair facility. If a service facility is not available we will reimburse you to a maximum of \$100 with pre-authorization. **Original receipts are required.**

(See Alternate Service Arrangements for details on how to obtain pre-authorization.)

Legal Advice

NISSAN Roadside Services will reimburse you to a maximum of \$50 for the cost of retaining a lawyer to provide you with advice on the following matters:

- a) A preliminary legal opinion on any matter arising as the direct result of your operation of your NISSAN vehicle.
- b) An interpretation of the Highway Traffic Act or similar statute.
- c) Assistance in negotiating the settlement of a claim made against you as a result of a traffic accident arising out of your operation of your NISSAN vehicle.
- d) Legal advice on any matter arising from your private sale or purchase of your NISSAN vehicle.

Legal Defence or Action

NISSAN Roadside Services will reimburse you, according to a schedule of fees set from time to time by NISSAN Roadside Services, to assist with costs incurred as the result of hiring a lawyer or paralegal to defend or represent you in the following circumstances:

- a) In defence of a moving violation charge laid against you under municipal by-laws, the highway traffic safety legislation or criminal legislation.

DETAILS OF COVERED EXPENSES (CONT'D)

- b) When you are sued in a civil court for damages arising out of your operation of an insured Vehicle.
- c) In defence of criminal negligence charges, or for causing death by criminal negligence.
- d) If you are injured as a pedestrian or bicyclist in a collision with any motor vehicle or common carrier and are seeking compensation for such injuries from the party responsible.

Legal Appeal

When in the opinion of your legal counsel and Nissan Roadside Services, an appeal against a conviction on any charge covered under Legal Defence is justified, NISSAN Roadside Services will reimburse you according to a schedule of fees set from time to time by NISSAN Roadside Services, to assist with costs incurred

Legal Representation at Inquest

NISSAN Roadside Services will reimburse you a maximum of \$100 toward the cost of retaining a lawyer to represent you at an inquest where death of any other person has been caused by your operation of a vehicle.

Denial of Coverage

Legal Assistance Services are not provided for alcohol and/or drug related charges or when you are driving while your licence is under suspension. If more than one offence is involved, defence arising from the more serious offence will be paid. NISSAN Roadside Services does not pay fines or parking violations.

HOW TO OBTAIN SERVICE

1. **Call 1-800-387-0122.**
2. Provide the NISSAN Roadside Representative with your Name, Vehicle Identification Number (VIN), the nature of your difficulty and the exact location of your vehicle.
3. An authorized service facility will be dispatched to provide you with the necessary assistance.

ALTERNATE SERVICE ARRANGEMENTS

1. NISSAN Roadside Services must be contacted prior to making any alternate service arrangements to ensure reimbursement for the services rendered.
2. In the unlikely event that an authorized service facility is not available in the area of your breakdown, the NISSAN Roadside Representative will authorize you to obtain service from an alternate facility.
3. We recommend that you call the most convenient local service facility and arrange for service to be dispatched.
4. Obtain a detailed receipt outlining the cause of disablement, service required and distance towed, if applicable.
5. Submit the original receipt within 30 days from the date of service. The original detailed repair bill must accompany towing claims. Please forward to:

Nissan Roadside Assistance Services
Attn: Claims Department
P.O. Box 5845
London ON
N6A 4T4
6. Upon receipt and confirmation of the information, we will send you a reimbursement cheque.

HOW TO CLAIM NISSAN ROADSIDE ASSISTANCE

Should you require reimbursement for any NISSAN Roadside Services, simply follow the steps outlined below.

Note: Expenses related to services claimed for: Traffic Accident – more than 100 km from home, Trip Interruption, Hazardous Weather, Stolen Vehicle, Vandalism, Destruction by Fire or Mechanical Breakdown Services must be incurred within 72 hours of the incident to qualify.

1. Contact Nissan Roadside Services within 72 hours of the incident and advise the NISSAN Roadside Representative of the charges you wish to claim. The Representative will provide you with a pre-authorization number.
2. Forward your original receipts for reimbursement along with the pre-authorization number, the original repair bill and a description of the cause and location of the breakdown or the accident (a police report must also be included in the case of theft, fire or vandalism and if applicable, accident) to:
Nissan Roadside Assistance Services
Attn: Claims Department
P.O. Box 5845
London ON
N6A 4T4
3. Upon receipt and confirmation of the information, NISSAN Roadside Assistance Services will send you a reimbursement cheque.

SERVICES NOT COVERED BY NISSAN ROADSIDE SERVICES

Unless otherwise specified, NISSAN Roadside Services coverage and benefits do not include:

- Any charges related to the repair(s) (parts and/or labour), additional servicing equipment, storage or impound charges.
- Service to any vehicle willfully driven into an area not regularly travelled including vacant lots, unassumed roads, open fields, construction sites, mud or snow filled driveways, impassable private or recreational roads, beaches or any other area that is inaccessible to service facility vehicles.
- Shoveling or the removal of snow to free a vehicle.
- Service to any unlicensed or uninsured vehicle.
- Service to unattended vehicles.

NISSAN ROADSIDE SERVICE FACILITIES

All service facilities providing NISSAN Roadside Services are independent contractors and are not employees of NISSAN Roadside Services. Therefore NISSAN Roadside Services can not and does not assume any liability or responsibility for any loss or damage to your vehicle or your personal property resulting from rendering of such services.

Any loss or damage is the sole responsibility of the servicing facility and should be reported to the proprietor of the facility and your own insurance company within 24 hours and prior to any repairs being carried out.

GENERAL TERMS AND CONDITIONS OF NISSAN ROADSIDE SERVICES

NISSAN Roadside Services agrees to provide to the driver of the registered NISSAN vehicle the coverages as listed, subject to the terms and conditions as set out herein. The records of NISSAN Canada Inc., will determine the commencement and termination date of your coverage and will be evidence of your eligibility to claim for benefits.

The reimbursement limits quoted in this agreement are stated in Canadian Dollars and will be reimbursed in Canadian funds.

The reimbursement limits available as a part of the NISSAN Roadside Services are specific to their respective services only and cannot be modified, transferred or interchanged.

Any fraudulent alterations on bills for service will render them invalid for claims reimbursement.

Only original receipts and/or charge copies submitted by you from a bona fide rental car company, hotel/motel or restaurant will be accepted for consideration for reimbursement. Originals will be returned upon request.

NISSAN CUSTOMER ASSISTANCE

NISSAN Roadside Services reserves the right to decline any claim submitted for payment later than thirty (30) days from the date the service was performed or any claim deemed to be unreasonable or not in conformity with the condition of this coverage as stated.

NISSAN Roadside Service is provided for all new NISSAN vehicles from the date the vehicle is delivered to the first retail buyer or put into service (whichever occurs first), for a period of 36 months except that Roadside Assistance is not available under any circumstances if your vehicle warranty is void. NISSAN Roadside Service is otherwise available to anyone operating the NISSAN vehicle with the authorization of the owner. (For the purpose of NISSAN Roadside Service benefits, "owner" includes the lessee of a leased vehicle). These services are transferable with the resale of the vehicle with the remaining original NISSAN New Vehicle Limited Warranty coverage period. NISSAN Roadside Services are available only to vehicles currently licensed in Canada and subject to the terms above. NISSAN Roadside Services are available throughout Canada and the Continental U.S.A., 24 hours a day, 365 days a year.

NISSAN Roadside Service is not a warranty, but a service provided to you as part of the NISSAN Satisfaction Advantage to minimize any unforeseen vehicle operation inconvenience.

NISSAN ROADSIDE ASSISTANCE SERVICES

1 - 800 - 387 - 0122

OWNER INFORMATION

Owner's Name _____

Address _____

City _____

Province _____

Postal Code _____

VEHICLE IDENTIFICATION

Vehicle Identification _____

_____ Key Code _____

M /

D /

Y _____

Date of Delivery _____

Odometer Reading at Delivery _____ km

Selling Dealer Name _____

Address _____

City _____

Province _____

Postal Code _____

SPEEDOMETER REPLACEMENT

M /

D /

Y _____

Date _____

Odometer Reading _____ km

Dealer Name _____

Address _____

City _____

Province _____

Postal Code _____

NOTE: Read this booklet carefully and keep it in your vehicle. Present it to an authorized NISSAN Dealer when warranty service is required. It should remain with your vehicle when you sell it so subsequent owners will know of any remaining warranty coverage.