

EV Care makes driving an electric vehicle easy

Nissan's EV Care brings together flexible maintenance plans, extended parts and component coverage, eMobility services, access to an expansive charging station network and specialized electric vehicle roadside assistance. EV Care makes going electric a worry-free experience.



EV CareBenefits at a glance

Added Security Plan[†]

Extended coverage for parts and components, beyond the standard manufacturer's warranty.

Prepaid Maintenance Planst

Choose from plans that cover 100% of your scheduled maintenance or a basic ePlan.

\$150 FLO Charging Credit

Access to one of Canada's largest EV charging partner networks, powered by FLO.

EV Roadside Assistance & eMobility[†]

24-hour service and a reimbursement allowance for towing, taxi/ride share and rental vehicle assistance if your EV is immobile due to a covered breakdown.



Experienced Network of EV specialists

With the introduction of the LEAF in 2010, we established one of the largest networks of EV specialists in North America. When choosing a Nissan EV, you'll benefit from:

- Nissan EV Certified Dealers
- EV diagnostic equipment & tools
- Factory-trained EV Technicians
- Genuine Nissan parts & components

Using equipment specially designed for Nissan will keep your electric vehicle running at its best.



Extended Coverage on parts & components

EV Care includes Nissan's **Added Security Plan**,[†] providing you with:

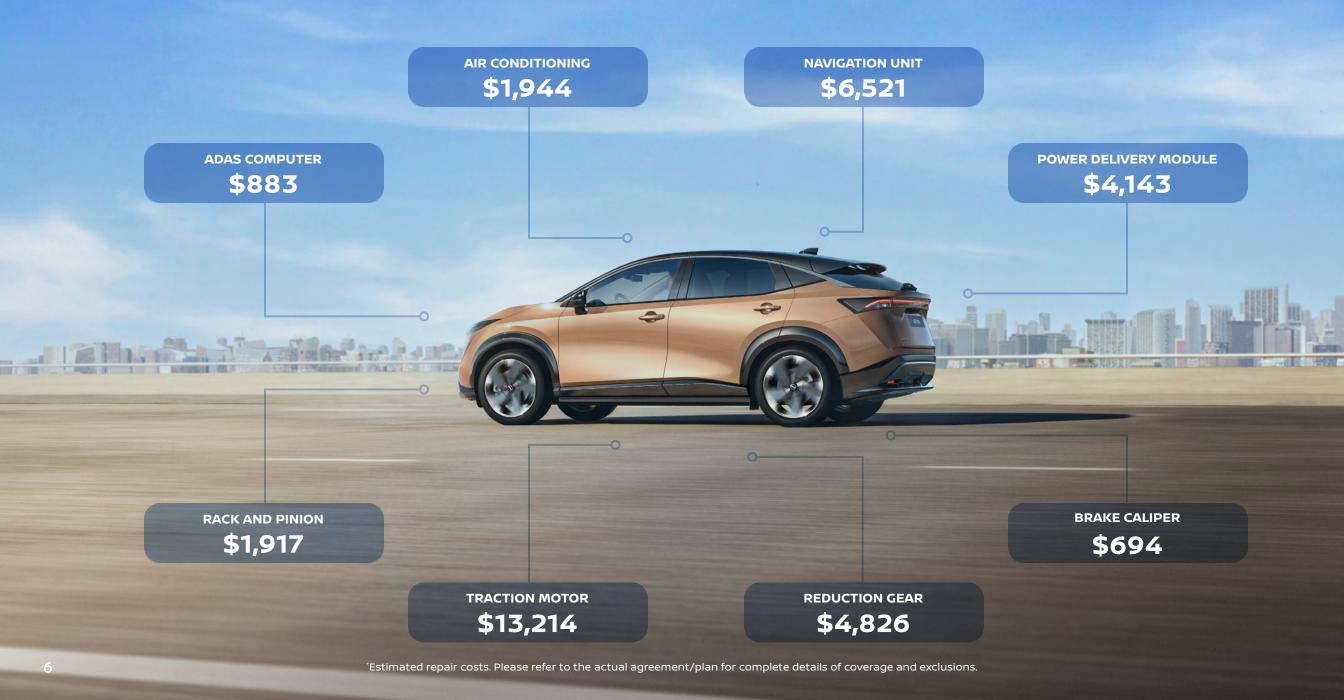
- Greater protection when compared to the standard warranty
- Expanded coverage on critical parts and components
- Protection from rising labour & parts costs
- Choice of terms up to 84 months/180,000 KM, whichever comes first

See the complete table of covered parts and components on page 12.



Added Security Plan for electric vehicles

Covers repair costs beyond the manufacturer's limited warranty



Prepaid MaintenanceFlexible options

■ EV Standard Maintenance Plan

The Standard Maintenance Plan covers

100% of the factory-recommended

services and inspections for your model.[†]

This option is available on a new EV, up to

6 months from its in-service date.

ePlan Maintenance An alternative ePlan is available, providing a convenient tire service plan for your EV

a convenient tire service plan for your EV (includes a battery check for LEAF models).

See the complete schedule of included services and inspections on the next page.



EV STANDARD SCHEDULED MAINTENANCE PLAN†	Ye	ar 1	Yea	ar 2	Yea	ar 3	Yea	ar 4	Yea	ar 5	Yea	ar 6	Yea	ar 7	Yea	ar 8
Service Visit or Kilometers	1 12,000	2 24,000	3 36,000	4 48,000	5 60,000	6 72,000	7 84,000	8 96,000	9 108,000	10 120,000	11 132,000	12 144,000	13 156,000	14 168,000	15 180,000	16 192,000
Months	6	12	18	24	30	36	42	48	54	60	66	72	78	84	90	96
MAINTENANCE SERVICES																
Tire Rotation	-	-	•	-	•	•	•	•	-	•	•	•	-	-	•	-
Replace In-cabin Microfilter				•		•				•		•				-
Replace Brake Fluid				•				•				•				-
Replace Intelligent Key Battery						-						•				
APPLICABLE INSPECTIONS (REFER TO OWNER'S MANUAL)																
Horn, Lights, Signals, Wipers, Rear Hatch/Hood Lift Support	-	-	-	-	-	-	-	-	•	•	•	-	•	•	-	-
Battery Terminals & Cables, Battery Test					•	•	•			•		•				
Tire Pressure, Treadwear & Depth	•		•		•	•	•			•	•	•	•	•		-
Suspension Components (Shocks, Sub-frame, Tie Rods)			-			•	•			•		•				-
Brake Lines & Cables				-		•		-		•		•		•		-
Brake Pads & Rotors						•				•		•				-
Charging Port		•		•		•		-		•		•		•		-
Drive Shaft Boots						•				•		•				
EV Battery Usage Report		•		•		•		•		•		•		•		-
Reduction Gear Oil				-		•		-		•		•		•		-
Intelligent Key Battery			•													
Axle & Suspension Parts				-				•				•				-
Charging Port Sealing Cap				•				•				•				-
Front Suspension Ball Joints												•				-
Steering Gear & Linkage				•				•				•				-
Steering Linkage Ball Joints																-
ePlan TIRE ROTATION/SEASONAL TIRE SWAP PLAN																
Perform tire rotation/seasonal tire swap			-	-	-	-	-	-		-		-			-	
Battery health check (LEAF only)																

\$150 Charging Credit on Canada's largest EV charging network*

While most charging is done at home, about 20% of charging takes place on the road. Your EV Care package includes a \$150 FLO Charging Credit to keep you moving.

FLO and its partners have built a charging network of more than 65,000 Level 2 & DC Fast chargers across North America.[†]

SCO° EV Charging

'Canadian dollars. The \$150 FLO charging credit is a limited promotional offer, effective from January 1, 2023 to December 31, 2023. This limited promotional offer may be subject to change.

†Through interoperability with partner roaming agreements with BC Hydro (BC), ChargePoint (US & CAN), Electric Circuit (Eastern ON & QC), e-Charge Network (NB), & Greenlots (US & CAN). As of January 2023.



Charging stations are just a click away with the FLO App

Whether you're out on the town, shopping or on a long journey, you can easily find the nearest charging station on the FLO Network.

The FLO App provides real-time information on any station's status, including those on partner networks. You can track charging progress and access detailed reports of your sessions on the FLO network.



Scan with your smartphone to download the FLO App



Roadside Assistance and eMobility services

EV Care includes services to help keep you moving in the event of a breakdown, such as:

- 24 hour Emergency Service
- Towing Assistance
- Tire Road Hazard Coverage
- Battery Boost
- \$50 ride share reimbursement
- \$45 per day rental vehicle assistance (maximum of 10 days)[†]

Anywhere in Canada or the Continental USA Call 1-800-267-5936 nissan.roadsideaid.com



Added Security Plan Coverage details

The Added Security Plan included with EV Care features coverage for virtually all major systems of your electric vehicle.

It provides exclusionary coverage, the highest level of coverage that a vehicle qualifies for beyond the manufacturer's limited warranty.

You can select your preferred duration and mileage – up to **84 months or 180,000 KM**, whichever comes first.

ELECTRIC VEHICLE SYSTEM	
Motor	-
Inverter Unit	
VCM	
Reduction Gear	
DC/DC Converter	
Onboard Charger	
Onboard Charger Connector	•
Trickle Charge Cable	
FRONT WHEEL DRIVE*	
Constant Velocity Joints Except Boots	
Axle Shafts	
Final Drive Housing & Internal Parts	
Front Wheel Bearings	
*Gaskets & seals for listed components	
FOUR WHEEL DRIVE	
Constant Velocity Joints Except Boots	
Axle Bearings & Retainers	
Axle Shafts	
FRONT SUSPENSION	
Upper & Lower Control Arms (Links/Transverse Links) & Bushings	
Stabilizer Bars & Bushings	
Torsion Arm	
Anchor Arm	
Tension Rod	
Upper & Lower Ball Joints	•
Coil Springs	
Strut Mounting Plates & Bearings	•
Front Axle Cross Member	

REAR SUSPENSION	
Leaf Springs	
Coil Springs	
Multi-Link Components	
Suspension Arm Axle	
Torsion Bars	
Cross Member	
Lateral Link	
Lower Control Arm & Bushings	
STEERING*	
Steering Gear Housing(s) & All Internal Parts	
Rack & Pinion Assembly	
Power Steering Motor	
Steering Column Main	
Upper Shafts & Tilt Steering Mechanism	
Steering Linkages & Couplings	
Steering Transfer Box	
Tie Rod Ends	
*Gaskets & seals for listed components	
BRAKES*	
Master Cylinder	
Brake Fluid Reservoir	
Wheel Cylinders	
Automatic Adjusters	
Disc Calipers	
Hydraulic Valves	
Lines and Fittings	•
Proportioning Valve	
Brake Pedal	•
Parking Brake Lever & Release	
*Gaskets & seals for listed components	

HIGH TECH COMPONENTS	
Control Units	
Electronic Sensors & Solenoids	
Revolution Sensor	
Vehicle Speed Sensor	
Body Control Module	
Cruise Control	
Anti-Skid & Deceleration Sensors	
ABS Actuator, Module & Sensors	
Navigation System	
Rear View Monitor (Camera)	
DVD Entertainment System	
ELECTRICAL*	
Start Switch	
Voltage Regulator	
Windshield Wiper & Washer Motors	
Power Window Motors & Regulators	
Power Door Locks	
Power Seat Motors	
Sunroof Motor	
Power Mirror Motors	
OEM Keyless Entry & Anti-Theft System	
OEM. Audio Components & Speakers	
Electrical Switches & Warning Buzzers	
Combination Switch	
Electronic Instrument Cluster	•
Clock	
Flashers-Hazard & Turn Signal Switch	
Heated Seat	
Homelink	•
Horn	

^{*}Actuators & relays for listed components

NISSAN AIR CONDITIONING (OEM ONLY)*	
Compressor	
Clutch and Pulley	
Condenser	
Condenser Fan and Motor	
Evaporator	
Expansion Valve	
Accumulator	
Receiver Dryer	
High and Low Pressure Hoses	
High and Low Rear A/C Tube Assemblies	
Blower Motor	
Heater Unit and Heater Core	
Heater Control Cables	
Temperature Control Programmer	
Sensors and Actuators	
*Gaskets & seals for listed components	
BODY/WINDOW INTERIOR MECHANISM	
Glass Lift Channel	
Retainer	
Slide	
Stabilizer and Track Guide	•
Glove Box Locking Mechanism	
Hood Or Hatch Strut	•
Ignition and Door Lock Cylinders	
Outer/Inner Door Handles	•
Regulators	



Seat Adjusters

Reclining Seats

Back Release

Seat Back Latch

Tracks and Guide

Cable

